



To: Carlisle SynTec Systems' Authorized Applicators

Date: April 30, 2013

Carlisle SynTec Systems is pleased to announce that, effective May 13, 2013, we are going electronic with our warranty packets. Authorized applicators will now receive warranty packets via email as soon as the warranty is released, unlike before, when the packet was sent via the U.S. Postal Service. This new service will help SynTec provide even faster and more efficient service to our authorized applicators, and will allow you to provide the building owner with a copy of the warranty sooner than ever before.

- If your NOA was submitted electronically, you will automatically receive your warranty packet via email as soon as the warranty is released.
- If the NOA was not submitted electronically, your warranty packet will be sent to you via the U.S. Postal Service. Typically, these packets will be delivered in 3-5 days.
- Going forward, your warranty packet will be available on Carlisle SynTec's website for you to print anytime, no matter how the NOA was submitted.

In addition, we'd like to remind you that you can use our website to view inspection reports, learn the status of a job, find out who will be inspecting your project, and view a statement of your Perfect 10 activity and points. You can also access Carlisle's Warranty Price Calculator, a new tool which provides a quick, simple way to estimate Carlisle roof system warranty costs, while also capturing any applicable warranty price reductions. Visit <http://www.carlislesyntec.com> and log in to find out more.

Thank you for your continued support of Carlisle SynTec Systems.

*terms and conditions of warranties will not change