

MARKETING ANNOUNCEMENT

Authorized Applicator



ID-2018-02

Continu-Care® Preventative Maintenance Warranty Extension Program

April 2, 2018

To: Carlisle SynTec Systems' Authorized Applicators

Carlisle SynTec Systems is pleased to introduce its Continu-Care® Preventative Maintenance Warranty Extension program. This program allows Carlisle Early Bird Authorized Applicators to extend the duration of Total System Warranties on newly installed roofing systems. By conducting annual preventative maintenance, warranties can be extended by five years at no additional charge, for a total of up to 30 years of coverage.

Continu-Care Warranty Extension Program eligibility requirements:

- Installing contractor must be enrolled in Carlisle's Early Bird warranty program.
- Project must meet all Carlisle specifications and details for a 20-year warranty (or specified warranty if greater than 20 years).
- Project must comply with Carlisle's warranty fee schedule.
- Contractor must register project within one year of the completion date noted on the Total System Warranty.

Contractors can register projects for the Continu-Care program by completing and submitting the registration form on Carlisle's website. Once a job has been registered and reviewed by Carlisle, Carlisle will acknowledge that the five-year extension has been approved, contingent on the fulfillment of all maintenance requirements. To maintain warranty extension validity, the contractor must perform annual preventative maintenance inspections, complete any necessary repairs, and submit a report to Carlisle.

If you have any questions, or for more information, please contact your Carlisle Manufacturer's Representative.

Sincerely,

A handwritten signature in black ink, appearing to read "AB".

Adam Burzynski
Roofing Accessories Product Manager

A handwritten signature in black ink, appearing to read "Misty L. Fritz".

Misty Fritz
Manager of Warranty Administration and
Technical Systems & Services