

StrategicAccounts

Carlisle SynTec Systems' Strategic Accounts Program

Delivering *Value* for Building Owners



Dedicated Account Manager

A single point-of-contact ready to provide the support you need

- » Manages the ongoing business relationship day-to-day and year-to-year
- » Delivers company-wide support based on the comprehensive resources available through Carlisle
- » Ensures the highest level of customer satisfaction



Roof Asset Management Support

Our commitment to you and your Design Professionals

- » Collaboration with internal and external stakeholders who are responsible for the management of your roof assets
- » Coordinate with and assist your roofing consultant
- » Nationwide network of Carlisle Authorized Applicators
- » Local resources and expertise
- » Warranty project information access



Roof System Warranty Coverage

The comprehensive protection you need

- » Warranty term options up to 30-year, no dollar limit (NDL) system warranty
- » Warranty inspections conducted by a trained Carlisle Field Service Representative
- » Enhanced warranty coverage options including higher wind speed and hail coverage



Preferred Partner Status

Preferred handling and dedicated service

- » Strategic Account partners receive preferred status within Carlisle's Warranty Service department through a dedicated warranty claim coordinator
- » High-level customer service with direct access to Strategic Accounts that provide consistent communications for ongoing roof asset management and warranty information

