

VERSICO ROOFING SYSTEMS' WARRANTY OPTIONS

When faced with a decision on which manufacturer to choose for your next roofing project, *how do you know which warranty option is best for your roof?* Versico Roofing Systems offers a variety of warranty options to support every customer's need. While Versico's roofing materials help protect everything inside the building, our warranties help you to protect your investment.

Membrane Material Warranty

This warranty is obtained by the Authorized Contractor that installed the roofing system and is for the building. There is a fee associated with this warranty option. This warranty option covers the roofing membrane against any material defects and allows the authorized contractor to view the warranty easily within their portfolio of completed jobs. This option is best for a project that does not require a Total System Warranty.

Total Roofing System Warranty

With the Total System Warranty, building owners have the peace of mind knowing that all material supplied by Versico is covered within the warranty. This warranty covers the contractor's labor and workmanship to fix roof leaks or warranty-covered repairs. Additionally, when selecting a Total System Warranty, the installed roofing system undergoes a thorough inspection by one of Versico's Field Service Representatives. Metal edging is not included in this warranty.

Edge-To-Edge Warranty

As one of the most vital parts of a roofing system, it's imperative that coping and fascia are included in your roof system warranty. On average, 60% of roof failures are due to metal edge failures in high wind events. Versico's Edge-to-Edge Warranty is the only warranty option that includes the edge metal into the building's warranty. The metal edge products must be purchased through Versico, or a subsidiary, and installed per Versico's Specification and Details for inclusion in the warranty coverage.

Just like a total system warranty, the Edge-to-Edge warranty covers all material supplied by Versico in addition to labor and workmanship to fix roof leaks or warranty-covered repairs. The benefit of choosing this warranty is having peace of mind that your roof is covered from "Edge-to-Edge," with metal by Versico undoubtedly included in the coverage.

Versico's Warranty Options

Versico's warranty options are available for commercial roofing applications only. Residential projects are not covered by Versico warranties.

	Membrane Material Warranty	Total Roofing System Warranty	Edge-to-Edge Warranty
Requires installation by Versico Authorized Contractor	Yes	Yes	Yes
Cost Associated	Yes	Yes	Yes
Covers Workmanship/Labor	No	Yes	Yes
Covers Material Defects	Yes	Yes	Yes
Transferable	Yes*	Yes*	Yes*
No Dollar Limit (NDL)	No	Yes	Yes
Warranty Term Length	15 – 40 years	5 – 30 years	5 – 30 years
Onsite Inspection of Completed Installation	No	Yes	Yes
Hail Coverage	No	Yes*	Yes*
Accidental Puncture	No	Yes*	Yes*
Wind Speed	No	Yes*	Yes*
Plus V Eligible	No	Yes	Yes*
Roof Garden Overburden	No	Yes*	Yes
Paver Overburden	No	Yes*	Yes*
Skylights	No	Yes	Yes*
Leak Detection	No	Yes*	Yes*
Edge Metal	No	No	Yes*

*Additional fees may apply

Roofing system qualifications apply to warranty coverage. View Versico specifications and details, along with warranty requirements for more information.



VERSICO ROOFING SYSTEMS' WARRANTY OPTIONS

No Dollar Limit (NDL) Warranty – Versico's Total Roofing System Warranty and Edge to Edge Warranty are NDL warranties, meaning this covers all the material supplied by Versico, as well as covering the contractor's labor and workmanship, without having a dollar limit for labor and material to fix roof leaks or warranty covered repairs.

Accidental Puncture Coverage – Accidents happen. Accidental Puncture Coverage is available at no additional charge as long as the system qualifies (per Versico's Specification and Details) but must be selected at the time the warranty is requested and is not available to be retroactively used to pay for puncture repairs.

Examples of situations included under accidental punctures coverage:

- Dropping of tools, such as a screwdriver when repair technicians are on the roof.
- Dropping an HVAC cabinet door on the membrane.

Coverage can be requested for the following man hours and must qualify for requested coverage: (see Versico's Specification and Details for requirements)

- 8-man hours per year
- 16-man hours per year
- 32-man hours per year

Accidental Puncture Coverage does not include membrane damage, i.e.; negligence, abuse, or vandalism.

- Man hour coverage is during a rolling 1 year period based on the date of warranty issuance.
- Any puncture repairs exceeding the warranty coverage is the responsibility of the building owner.

Hail Coverage – Hail Coverage is provided at no additional charge as long as the system qualifies (per Versico's Specification and Details) and must be selected at the time the warranty is requested. This coverage is provided to protect the roof system from leaks due to a hail event. Hail damage may typically be submitted to the owner's insurance company for resolution. Hail coverage under the warranty provides protection without dealing with the insurance company and deductibles.

- Your roof may be eligible for this coverage with the use of an acceptable membrane type and a few system enhancements. Hail coverage requires the use of an adhered acceptable cover board. Refer to Versico specification and details for full qualifications.

- Available coverages are as follows:
 - 1" Hail
 - 2" Hail
 - 3" Hail
- Versico shall not be responsible for any changes in appearance or surface imperfections caused by hail incidents.

When using Flexible DASH in full coverage (or beads @ 4" o.c.) an extra 4 man-hours of accidental puncture coverage and an extra 1" hail coverage is available.

What is Plus V?

Versico's Plus V Preventative Maintenance Program allows building owners who have their roof inspected and maintained regularly to extend their Versico Total System Warranty by five years. This option is available when installed by a qualifying Plus V Authorized Contractor. For full program rules and information, visit the Versico website.



About Versico Roofing Systems

Versico Roofing Systems is the only manufacturer that produces all major roofing assembly components internally. Versico is dedicated to quality and training for employees on all products. With this combination, Versico has a great network of employees and contractors to assist you in managing your warranty.

Total Roofing System Warranty and Edge-to-Edge Warranty Options

Versico has a technical staff of over 165 employees across the U.S. The team's expertise means they understand your needs and will move swiftly to ensure a quick and effective response. If you ever have a claim, the warranty team will work to resolve the issue in a timely and professional manner and will coordinate a site visit from one of our qualified contractors. All work is reviewed by experienced personnel to ensure that the proposed scope aligns with the work completed.

The experienced team at Versico is on call to support your needs through the duration of the term of your warranty. You can contact Technical Warranty Services at **800-441-9773 for any damage or leaks** that occur, or submit a leak report online at: <https://www.versico.com/Professionals/Warranty-Forms/Leak-Report> or scan the QR Code:



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